



TOWN OF MILLBURY
 C/O PUBLIC POWER
 2620 Technology Forest Dr. 00001
 The Woodlands, TX 77381-9931
 Return Service Requested



Do not discard. Time-sensitive notice sent on behalf of your town regarding your electricity rates.



70612-2 - MILL200668
 Orpha James
 53 Trolley Ln
 Leominster MA 01453-1593

If Opting Out Please Sign/Detach the Below Opt Out Notice then Return in the Enclosed Postage Paid Reply Envelope

OPT-OUT REPLY CARD



Orpha James
 3 MOORE DR LOT 3
 MILLBURY, MA 01527
 MILL200668
 Utility Account:9519171011



OPT-OUT INSTRUCTIONS

You do not need to take any action to participate in this Program.

If you **do not** wish to participate:

1. Sign and date this card
2. Drop it in the mail

This card must be signed by the Customer of Record whose name appears in the address on this card. You must return the card within 30 days of the postmark on the opt out letter, to opt out of the program before being enrolled. You may also opt out, without penalty, anytime after enrollment by calling Public Power at 800-830-2944.

X _____
 Signature Date

00000001



The Town of Millbury

Millbury Power Choice Community Electricity Aggregation Program



January 24, 2018

Dear Basic Service Customer,

The Town of Millbury approved a Community Electricity Aggregation program, Millbury Power Choice, authorizing our community to aggregate the electricity load (usage) of those residents and businesses that are on Basic Service with National Grid. The goals of the program are to provide you with competitive choice, longer-term price stability and reduced electric rates.

You will be automatically enrolled in the Millbury Community Electricity Aggregation program unless you choose not to participate.

After a competitive bid process, Public Power, LLC was selected as our Electricity Supplier with a contract term starting on the date of your scheduled July 2017 meter reading and expiring on your January 2020 meter reading. A comparison of the rates for the aggregation program and the current rates for National Grid Basic Service are shown below.

Rate Class	Town of Millbury Community Electricity Aggregation Program (Standard Product - No Action Required)	Current National Grid Utility Utility Basic Service
Residential	\$0.10130/kWh	\$0.12673/kWh
Small Commercial	\$0.10130/kWh	\$0.11946/kWh
Industrial	\$0.10130/kWh	\$0.10753/kWh WCMA*
Duration	January 2018 – January 2020 (Rates apply to service beginning and ending on the days of the month that your meter is read in your service area.)	November 1, 2017 – April 30, 2018 (Residential and Small Commercial rates change every six months. *Industrial rates change every three months.)

Rates indicated above are for Supply Services only. Under the contract with Public Power, LLC, the aggregation program rate per kWh for electric supply will be fixed until your January 2020 meter reading. This rate is guaranteed to remain below National Grid’s Basic Service rate until National Grid Basic Service rates change at the end of April 2018 for Residential and Small Commercial customers and at the end of January 2018 for Industrial customers.

There is no guarantee of future savings. The primary intent of the program is to provide price stability and savings over the duration of the 36-month term. However, National Grid residential and small commercial rates for electric supply change every six months and industrial rates change every three months. Thus, the Basic Service rates may be below the program rate during any subsequent period.

ADMINISTRATIVE ADDERS for all Millbury programs are included in above rates. This fee is \$0.001/kWh for the aggregation consultant.

PROGRAM DETAILS

- As an eligible participant, your account will be automatically enrolled in the program unless you choose to opt out.
- You may leave the program at any time without early termination fees.
- You will continue to receive one bill from National Grid.
- You will continue to send payment to National Grid.
- National Grid will continue to respond to emergencies and outages.
- Reliability and quality of service will remain the same.

Participation	Action Needed
If you want to participate in this program →	No action required
If you do NOT want to participate in this program →	Sign and date the enclosed opt-out card. Mail the card in the enclosed postage pre-paid envelope within 30 days of the mailing date of the opt-out letter.

IF YOU HAVE BEEN MAILED THIS NOTIFICATION, you do not need to take any action in order to participate in the Program.

ALL BASIC SERVICE CUSTOMERS who have been mailed this notification will automatically be enrolled in the Program and start benefiting from this fixed rate beginning on the day of the month that your meter read occurs. The new rate will be reflected on your subsequent month's bill. This date varies by service area. Your meter reading date is shown on your bill.

BUDGET PLAN OR ELIGIBLE LOW-INCOME DELIVERY RATE CONSUMERS will continue to receive those benefits from National Grid.

TAX-EXEMPT SMALL BUSINESS CONSUMERS must send or fax a copy of their Energy Exemption Certificate directly to Public Power, LLC via email, fax, or mail in order to maintain their tax-exempt status.

Email: taxexemptions@criusenergy.com

Fax: (855) 715-4239

Address: Public Power, Attn: Billing Department, 535 Connecticut Avenue, 6th Floor, Norwalk, CT 06854

IF YOU ARE RECEIVING ELECTRICITY SUPPLY FROM A COMPETITIVE SUPPLIER AND BELIEVE YOU HAVE RECEIVED THIS OPT-OUT LETTER IN ERROR, you must sign the attached card and opt out of this Program. This will ensure you continue to receive your electricity from that Competitive Supplier and prevent any possible early termination fees.

SOLAR ELECTRICITY CONSUMERS will not be impacted and will continue to receive their net metering credits while participating in the program.

INSTRUCTIONS ON HOW TO OPT OUT

If you do not wish to participate in the program, simply sign and return the enclosed postage-paid card within thirty (30) days of postmark on this opt-out letter. There is no penalty to opt out in order to remain on National Grid Basic Service.

ANY TIME AFTER ENROLLMENT, you can leave the program with no early termination fees. This will occur during the next available billing cycle, whereupon your account(s) will be returned to National Grid Basic Service.

HOW TO ACCESS BASIC SERVICE IF YOU WANT TO LEAVE THE PROGRAM

Additional information about National Grid Basic Service electricity rates may be found on the [MASS.GOV](https://www.mass.gov/service-details/electric-service-overview) website here:

<https://www.mass.gov/service-details/electric-service-overview>, or visit the National Grid website

<https://www.nationalgridus.com/MA-Home/> or call (800) 322-3223 for account information. Please refer to the Basic Service category to determine the best option for you.

FOR MORE DETAILED INFORMATION regarding your community's Program, visit [MASSCEA.COM](https://www.mass.gov/service-details/electric-service-overview), or contact the Electricity Supplier, Public Power, LLC, between the hours of 9:00 AM and 5:00 PM toll-free at (800) 830-2944, or via email at customercare@ppandu.com.

THERE IS NO GUARANTEE OF FUTURE SAVINGS

The primary intent of the program is to provide price stability and savings over the duration of the 36-month term. However, National Grid residential and small commercial rates for electric supply change every six months and industrial rates change every three months. Thus, the Basic Service rates may drop below the program rate during any subsequent period.