



The Town of Millbury

Millbury Power Choice Community Electricity Aggregation Program

<Date>

Dear Basic Service Customer,

The Town of Millbury approved a Community Electricity Aggregation program, Millbury Power Choice, authorizing our community to aggregate the electricity load (usage) of those residents and businesses that are on Basic Service with National Grid. The goals of the program are to provide you with competitive choice, longer-term price stability and reduced electric rates.

You will be automatically enrolled in the Millbury Community Electricity Aggregation program unless you choose not to participate.

After a competitive bid process, Public Power, LLC was selected as our Electricity Supplier with a contract term which started in July 2017 and continues through January 2020. A comparison of the rates for the aggregation program and the current rates for National Grid's Basic Service are shown below.

Rate Class	Town of Millbury Community Electricity Aggregation Program (Standard Product - No Action Required)	Current National Grid Utility Utility Basic Service
Residential	\$0.10130/kWh	\$0.10870/kWh
Small Commercial	\$0.10130/kWh	\$0.10182/kWh
Industrial	\$0.10130/kWh	\$0.09370/kWh WCMA*
Duration	January 2018 – January 2020 (Rates apply to service beginning and ending on the days of the month that your meter is read in your service area.)	May 1, 2018 – October 31, 2018 (Residential and Small Commercial rates change every six months. *Industrial rates change every three months.)

Rates indicated above are for Supply Services only. Under the contract with Public Power, LLC, the aggregation program rate per kWh for electric supply will be fixed at the above rates until January 2020.

While there is no guarantee of savings, the primary intent of the program is to provide a competitive choice, price stability and savings over the duration of the 30-month term. National Grid residential and small commercial rates for electric supply change every six months and industrial rates change every three months.

ADMINISTRATIVE ADDERS for all Millbury programs are included in above rates. This fee is \$0.001/kWh for the aggregation consultant.

PROGRAM DETAILS

- As an eligible participant, your account will be automatically enrolled in the program unless you choose to opt out.
- You may leave the program at any time without early termination fees.
- You will continue to receive one bill from National Grid.
- You will continue to send payment to National Grid.
- National Grid will continue to respond to emergencies and outages.
- Reliability and quality of service will remain the same.

Participation	Action Needed
If you want to participate in this program →	No action required
If you do NOT want to participate in this program →	Sign and date the enclosed opt-out card. Mail the card in the enclosed postage pre-paid envelope within 30 days of the postmark on the opt-out letter.

IF YOU HAVE BEEN MAILED THIS NOTIFICATION, you do not need to take any action in order to participate in the Program.

ALL BASIC SERVICE CUSTOMERS who have been mailed this notification will automatically be enrolled in the Program and start benefiting from this fixed rate beginning on the day of the month that your meter read occurs. The new rate will be reflected on your subsequent month's bill. This date varies by service area. Your meter reading date is shown on your bill.

BUDGET PLAN OR ELIGIBLE LOW-INCOME DELIVERY RATE CONSUMERS will continue to receive those benefits from National Grid.

TAX- EXEMPT SMALL BUSINESS CONSUMERS must send or fax a copy of their Energy Exemption Certificate directly to Public Power, LLC via email, fax, or mail in order to maintain their tax-exempt status.

Email: taxexemptions@criusenergy.com

Fax: (855) 715-4239

Address: Public Power, Attn: Billing Department, 535 Connecticut Avenue, 6th Floor, Norwalk, CT 06854

IF YOU ARE RECEIVING ELECTRICITY SUPPLY FROM A COMPETITIVE SUPPLIER AND BELIEVE YOU HAVE RECEIVED THIS OPT-OUT LETTER IN ERROR, you must sign the attached card and opt out of this Program. This will ensure you continue to receive your electricity from that Competitive Supplier and prevent any possible early termination fees.

SOLAR ELECTRICITY CONSUMERS will be enrolled and will continue to receive net metering credits while participating in the program.

INSTRUCTIONS ON HOW TO OPT OUT

If you do not wish to participate in the program, simply sign and return the enclosed postage-paid card within thirty (30) days of postmark on this opt-out letter. There is no penalty to opt out in order to remain on National Grid Basic Service.

ANY TIME AFTER ENROLLMENT, you can leave the program with no early termination fees. This will occur during the next available billing cycle, whereupon your account(s) will be returned to National Grid Basic Service.

HOW TO ACCESS BASIC SERVICE IF YOU WANT TO LEAVE THE PROGRAM

Additional information about National Grid Basic Service electricity rates may be found on the [MASS.GOV](http://www.mass.gov) website here:

<https://www.mass.gov/service-details/electric-service-overview>, or visit the National Grid website

<https://www.nationalgridus.com/MA-Home/> or call (800) 322-3223 for account information. Please refer to the Basic Service category to determine the best option for you.

FOR MORE DETAILED INFORMATION regarding your community's Program, visit MASSCEA.COM, or contact the Electricity Supplier, Public Power, LLC, between the hours of 9:00 AM and 5:00 PM toll-free at (800) 830-2944, or via email at customercare@ppandu.com.

THERE IS NO GUARANTEE OF SAVINGS

The primary intent of the program is to provide a competitive choice, price stability and savings over the duration of the 30-month term. However, National Grid residential and small commercial rates for electric supply change every six months and industrial rates change every three months. Thus, the Basic Service rates may drop below the program rate during any subsequent period.